

Levenhuk, Inc. Quality Policy

The Quality Policy of Levenhuk, Inc. supports our Mission Statement:

promote a quality-in-all-we-do philosophy with a total company effort and commitment to continuous improvement.

Levenhuk, Inc. is committed to highest quality, on time delivery and effective customer support, and will:

1. Provide products and services which meet or exceed customer needs and expectations:
 - Manufacture products which meet customer expectations.
 - Strive to meet customer's target values.
2. Deliver on time.
 - Ship on the date required by the customer.
 - Monitor on-time delivery performance.
3. Provide timely customer support.
 - Deliver a quality customer service to maintain excellent customer relations.
 - Monitor customer satisfaction as it remains a cornerstone of our business.

To meet our commitment, we must:

- Foster a team approach to defect prevention and problem solving.
- Emphasize appropriate training for all employees.
- Recognize each employee's responsibility for quality.
- Acknowledge employee's self-improvements and contributions to the company.
- Maintain the Quality Control Department.
- Keep the Quality Control Department independent of, but a partner with, Manufacturing.
- Reduce waste and inefficiency wherever found.
- Seek out technologies for assuring error-free work.
- Strive for complete understanding of our customers' requirements.
- Develop and achieve Quality Improvement Goals.
- Review and renew this Quality Policy on a regular basis

From day one, our company has approached product design with diligence and creativity.

All Levenhuk products, with the exception of accessories, carry a lifetime warranty, as a proof of the high quality and reliability of the Levenhuk optical equipment.

Our facility, Levenhuk, Inc. was accepted for registration on December 21, 2012.

LEVENHUK, INC.

Rev. November 05, 2014

